Play One Box

Setup guide

Get Play One Box running on your TV, phone or computer in a few minutes.

CHOOSE YOUR DEVICE

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Need help? WhatsApp **+52 56 5927 4924** · Email **hello@playonebox.com**

PLAY ONE BOX

Before you start

Play One Box

1 Have your login details ready

Your seller gives you a **Server URL**, a **Username** and a **Password**. Keep them handy: every app asks for these three. If you don't have them yet, ask your seller.

2 Check your internet

You need at least **8 Mbps**. For the smoothest picture, use a network cable or 5 GHz Wi-Fi.

3 Up to 3 screens at once

Your subscription works on **3 devices at the same time**. Set up each device with the same details.

4 Use the original apps

Some app stores list fake copies. Check the developer name we give for each app before you install.

Your login details

Your seller gives you these details. Type them exactly as shown.

SERVER URL	USERNAME	PASSWORD

SETUP GUIDE

Android TV & Google TV

Sony, Philips, TCL, Hisense, Xiaomi, Nvidia Shield, Chromecast with Google TV

Play One Box

App **TiviMate IPTV Player** | About 5 minutes

1. On the TV's home screen, open the **Google Play Store**.
2. Search for **TiviMate IPTV Player** (developer: **AR Mobile Dev**) and select **Install**.
3. Open TiviMate and select **Add playlist**.
4. Choose **Xtream Codes**.
5. Type your **Server URL** and select **Next**.
6. Type your **Username** and **Password**, then select **Next**.
7. Wait while TiviMate loads your channels, then select **Next** and **Done**.

Your login details

Your seller gives you these details. Type them exactly as shown.

SERVER URL

USERNAME

PASSWORD

You need

- ✓ Your login details (from your seller)
- ✓ Google Play Store on the TV

Tip Channels and the TV guide load the first time you open the app. This can take a minute.

SETUP GUIDE

Amazon Fire TV & Fire TV Stick

Fire TV Stick, Fire TV Stick 4K, Fire TV Cube, Fire TV smart TVs

Play One Box

App **TiviMate IPTV Player (installed with Downloader)**

⏱ **About 5 minutes**

1. On the home screen, select the search icon (magnifying glass), type **Downloader**, and select **Download** or **Get**.
2. Go to **Settings** → **My Fire TV** → **Developer options**. If you don't see Developer options, open **About** and click your device name 7 times.
3. Select **Install unknown apps**, then turn it **ON** for **Downloader**. (On older models: turn on **Apps from Unknown Sources**.)
4. Open Downloader. Select **Allow** if it asks for access.
5. In the code box, type **5159977** and select **Go**.
6. When the download finishes, select **Install**, then **Open**. (Select **Delete** afterwards to free up space.)
7. In TiviMate, select **Add playlist**, then choose **Device #1**. (Use a different number on each extra device: Device #2, Device #3.)
8. Type your **Username** and **Password**, select **Next**, wait while it loads, then select **Done**.

Your login details

Your seller gives you these details. Type them exactly as shown.

SERVER URL

USERNAME

PASSWORD

You need

- ✓ Your username and password (from your seller)
- ✓ A Fire TV connected to the internet

Tip To find TiviMate later, hold the Home button and choose Apps. Move it to the front row for quick access.

SETUP GUIDE

Samsung & LG Smart TV

Samsung (Tizen) and LG (webOS) smart TVs

Play One Box

App **Smarters Pro** | **About 5 minutes**

1. Open the TV's app store: **Apps** on Samsung, **LG Content Store** on LG.
2. Search for **Smarters Pro**. Only install the original app: the developer is **Tech Smarters Private Limited** on Samsung and **WHMCS Smarters** on LG.
3. Select **Install**, then open the app.
4. If it asks for a layout, choose **TV**. If it shows terms, select **Accept**.
5. Choose **Login with Xtream Codes API**.
6. In **Name**, type any name (for example, **Play One Box**).
7. Type your **Username**, **Password** and **Server URL** in the matching fields.
8. Select **Add User** and wait while the app loads your channels.

Your login details

Your seller gives you these details. Type them exactly as shown.

SERVER URL

USERNAME

PASSWORD

You need

- ✓ Your login details (from your seller)
- ✓ The TV's app store

Tip Many apps in TV stores copy the Smarters name. Check the developer name before installing.

SETUP GUIDE

Android phone & tablet

Samsung Galaxy, Xiaomi, Motorola, Google Pixel and other Android devices

Play One Box

App **OTT Navigator IPTV** | About 5 minutes

1. Open the **Play Store** and search for **OTT Navigator IPTV** (developer: **Scorpion Soft**).
2. Select **Install**, then **Open**.
3. Tap **Add provider** if the app asks, then tap **Xtream Codes**.
4. In **URL address**, type your **Server URL**.
5. In **Login**, type your **Username**. In **Password**, type your **Password**.
6. If you see **API version**, leave it on **v2**.
7. Tap **Apply** and wait while it signs in.
8. Tap **Close**, then tap Back twice to reach your channels.

Your login details

Your seller gives you these details. Type them exactly as shown.

SERVER URL

USERNAME

PASSWORD

You need

- ✓ Your login details (from your seller)
- ✓ Google Play Store

Tip Turn your phone sideways for full screen. You can also cast to a TV from the player.

SETUP GUIDE

iPhone & iPad

iPhone and iPad with iOS / iPadOS 13 or later

Play One Box

App **Smarters Player Lite** | **About 5 minutes**

1. Open the **App Store** and search for **Smarters Player Lite** (developer: **WHMCS Smarters**).
2. Tap **Get** to install it, then open the app.
3. If it asks for a layout, choose **Mobile**. If it shows terms, tap **Accept**.
4. Tap **Login with Xtream Codes API**.
5. In **Name**, type any name (for example, **Play One Box**).
6. Type your **Username**, **Password** and **Server URL** in the matching fields.
7. Tap **Add User** and wait while the app loads your channels.

Your login details

Your seller gives you these details. Type them exactly as shown.

SERVER URL

USERNAME

PASSWORD

You need

- ✓ Your login details (from your seller)
- ✓ App Store

Tip Use AirPlay from the player to watch on an Apple TV or AirPlay-compatible TV.

SETUP GUIDE

Windows PC

Windows 10 and Windows 11

Play One Box

App **IPTV Smarters Pro** | About 5 minutes

1. In your browser, go to **www.iptvsmarters.com**, open **Downloads**, and download the **Windows** version.
2. Open the downloaded file to install the app. If Windows shows a blue warning, click **More info** → **Run anyway**.
3. Open IPTV Smarters Pro. Click **Add User** if it asks, and **Accept** the terms.
4. Choose **Login with Xtream Codes API**.
5. In **Name**, type any name (for example, **Play One Box**).
6. Type your **Username**, **Password** and **Server URL** in the matching fields.
7. Click **Add User** and wait while the app loads your channels.

Your login details

Your seller gives you these details. Type them exactly as shown.

SERVER URL

USERNAME

PASSWORD

You need

- ✓ Your login details (from your seller)
- ✓ A web browser

Tip Press F or double-click the video for full screen.

SETUP GUIDE

Mac

MacBook, iMac and Mac mini

Play One Box

App **IPTV Smarters Pro** | About 5 minutes

1. In your browser, go to **www.iptvsmarters.com**, open **Downloads**, and download the **macOS** version.
2. Open the downloaded .dmg file and drag **IPTV Smarters Pro** into the **Applications** folder.
3. Open the app from Applications. If macOS blocks it, go to **System Settings** → **Privacy & Security** and click **Open Anyway**.
4. Click **Add User** if it asks, and **Accept** the terms. Choose **Login with Xtream Codes API**.
5. In **Name**, type any name (for example, **Play One Box**).
6. Type your **Username**, **Password** and **Server URL** in the matching fields.
7. Click **Add User** and wait while the app loads your channels.

Your login details

Your seller gives you these details. Type them exactly as shown.

SERVER URL

USERNAME

PASSWORD

You need

- ✓ Your login details (from your seller)
- ✓ A web browser

Tip Press Cmd + Ctrl + F for full screen.

Troubleshooting

Play One Box

1 “Invalid login” or “Authorization failed”

Check each detail for typos. Username and password are case sensitive. Type the full Server URL, including **http://** and the port number (for example **:8080**) if yours has one.

2 The picture freezes or buffers

Restart your router and your device. Move closer to the router or use a cable. Close other apps that are streaming or downloading.

3 Channels or the TV guide are missing

Refresh the playlist in the app settings, or remove the playlist and add it again with the same details.

4 “Too many connections”

Your plan allows 3 devices at once. Stop watching on another device and try again.

5 Still stuck?

Message us on WhatsApp at **+52 56 5927 4924** or email **hello@playonebox.com**. Send your username, your device, and a photo of the error. We reply as soon as we can.